



Group Testimonials

“Thanks for a brilliant job well done! It went off without a hitch. You listened to what I wanted, and really worked hard to make it happen. We absolutely love the menu cards!”

Nicole Harrison, Max Bermuda

“I would like to take this opportunity to let you know what a wonderful afternoon we had on Sunday, thanks to all your efforts and the service staff who were superb. They were continually coming and going, refilling tea urns and filling up the afternoon tea plates. The food was praised by everyone, they were just overwhelmed with the thoughtful choices they had. As we have a number of vegetarians who support BFAB and who are BFAB members, they were delighted that there was more than one 'veggie' sandwich to choose from. The Catering Department at Elbow Beach is to be commended.”

Debbie Riley - Vice President, BFAB

“The Committee Members had a wonderful experience, and truly enjoyed Elbow Beach. They were impressed with the hotel, and most especially with the high standards, quality of service and the food! Everything was absolutely wonderful. I must say that the staff we had the most contact with was fantastic! They were not just efficient, but also helpful, friendly and an absolute pleasure to be around. Many thanks again to the colleagues at Elbow Beach for their professional, friendly service and for the wonderful venue that made our meeting successful.”

Susan McGrath-Smith, BELCO

“I just wanted to thank you and all your colleagues at Elbow Beach for a wonderful experience last month. I don't recall ever having an event where there were no negative comments from the attendees. Everyone enjoyed the entire week in Bermuda, and that's in no small part due to the fabulous Elbow Beach Resort and its attentive staff. In fact, many people remarked to me how friendly and helpful everyone was.”

Darryl L. Harris, Georgia Senior Golfers Association

“Thank you to you and your staff for the wonderful job you did hosting our event. The staff at Elbow was helpful and attentive throughout the night, and everyone commented on how beautifully decorated the room was. It really helped to make our event classy and enjoyable for all who participated. Thank you again, and we will definitely look to host other events at Elbow in the future.”

Dr. Kim Dismont Robinson, Department of Community & Cultural Affairs

“I just wanted to say thank you for taking such good care of us last week – the meetings and social activities went well and that was mainly down to the location and staff at Elbow Beach.”

Joanne Jacks, MF Global

“The Diagnostic Imaging Christmas party was a great success. I would like to thank you and your staff for all of their hard work in preparing for the night. I received excellent cooperation and the best service, from the moment that we arrived to set up, until the moment that we left. The room looked absolutely beautiful! The service that we received was overwhelming and very impressive.”

Terricca Glasford, KEMH

“The feedback has been coming in and everyone seems to agree that ‘it was the best meeting yet’. After all the hard work you put into something, the most gratifying thing to hear is that your meeting was a success. Of course, we could not have done it without the colleagues at Elbow Beach. Again, THANK YOU!”

Brenda Cabrera, Scient’x USA Inc.

“Thank you for a wonderful conference. As I indicated in the pre-con, we were looking to make an impression, and you did it! In fact, within two days of returning to NY, I was told to get quotes for next year. The service at the hotel, as a whole, excelled! Every staff member I came upon was very good at what they did. As all of you know after working with me, I am a team type player. I have never had a problem moving chairs, getting coffee, or doing the small miniscule stuff in order to make my customers happy. In fact, I believe that the small stuff it what makes the difference. It was especially satisfying to work with people that had the same vision of customer care as I do - striving for perfection and being happy in the search.”

Elizabeth Schaal, TD Securities

“My guests and I were all very pleased of our stay in the hotel. Everything went very well. Rooms, meeting-room, IT equipment, lunch, dinner were just perfect! The guests were really impressed! In one word, our company really made the good choice in booking at Elbow Beach!! No need to say we will be pleased to choose again the Mandarin Oriental Group for our next Board Meetings.”

Isabelle SOTTO-SIDOUN, Madagascar Oil